



## **Important Information Regarding Your Professional Liability Policy**

We understand you are likely to be concerned about the impact of the Coronavirus on your business, and we wanted to take this opportunity to reassure you that your professional liability policy with Towergate Insurance covers you to work remotely.

Please ensure that any method you use to provide your services to your clients whether that be online, email over Skype, WhatsApp, Zoom to name a few, is secure and confidential and you take all reasonable steps and precautions to prevent claims and losses occurring.

**This cover is automatically included with your policy and you do not need to notify us of any changes.**

### **24/7 Legal Helpline**

As a reminder, your policy also comes with a legal helpline that you can call 24/7 on 03332 342186 for legal support you may require.

### **Free Health and Safety Support**

In an effort to offer our clients assistance in key Employment Law areas of concern we have been working closely with our partner, Ellis Whittam, who have provided access to a Coronavirus web portal providing free advice and assistance.

Get exclusive access to the Coronavirus Advice Hub here: <https://elliswhittam.com/covid-19/register/>. This is free to you and is regularly updated, so please feel free to register and start using today.

### **Contact Us**

If you need to speak to one of our advisers, please call **01438 735251**.

We are experiencing a large volume of calls at present so you may prefer to email us. For mid-term adjustments, lapses and cancellations please email [towergateprofessionalrisks@towergate.co.uk](mailto:towergateprofessionalrisks@towergate.co.uk)

For general enquiries please email [new.pro.liability@towergate.co.uk](mailto:new.pro.liability@towergate.co.uk)

Please note: the cover noted is available for talking therapy and not for any activities that would normally involve any type of physical activity. If the latter, these will need to be referred to insurers.

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